



Statement on our Impartiality Policy

The main objective of the certification is that all interested parties are ensured of the trust in a system, a service, a product or a person that meets the requirements of a standard, whether this standard is normative, regulatory or accepted by a community of interests. The value of certification is related to the certifying body's competence and its assessor accordingly. And, as well, to its impartiality and independency towards third parties who are taking part, in one way or another, in its certification's system (such as clients, partners, employees, subcontractors, committee's members, etc).

This is the reason why I have decided to write this impartiality policy, which is integrated into our quality guide and published on our website.

First of all, our joint stock company's ("société par actions simplifiée") legal statute and our share capital composition (private person independent of any other company) ensure our perfect independency towards any kind of third parties.

Moreover, keeping our independency and the insurance of the objectivity of our certification's decisions is a daily problem in the certifying body profession : each new situation – recruitment, partnership, new activity, etc – is subject to a risk analysis relating to potential conflicts of interest, of which result is keeping and use for every request of certification, in order to identify any conflict of interest and reducing them to the minimum by the choice of the assessors, subcontractors or our in-house employee. If a situation put our company in conflict of interest and we are not able to take all the appropriate actions in order to reduce it, the request for certification is declined.

Moreover, in order to ensure our independency, we forbid ourselves to take part into a partnership with any company exercising security management systems consulting, which could be related to the activity of certification system management. Any third parties' statement regarding this independency would not have any value.

Finally, our Certification Committee, which is composed of independent members and which represents all the different parties taking part in the certification, ensures the impartiality of our functioning rules and of our certification's decisions.

I am committed to respect this policy and to ensure that it is respected by any person taking part in the certification process.

Saint-Malo, 18 September 2019

Armelle TROTIN
Head of Certification